



**PEMBROKE**

**Olive Downs Coking Coal Project**  
Draft Environmental Impact Statement

**Attachment 5**  
**Public Consultation Report**

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## A5 PUBLIC CONSULTATION REPORT

### A5.1 INTRODUCTION

The purpose of community and stakeholder consultation during preparation of the Environmental Impact Statement (EIS) is to ensure that all relevant stakeholders are aware of the Project and have the opportunity to raise key issues of relevance for themselves and the broader community.

This report, which draws on information provided in the EIS and the Social Impact Assessment (SIA), aims to address the requirements outlined in the Olive Downs Project Terms of Reference. This is done by detailing how public consultation was implemented during the preparation of the EIS (including any results) and how any responses have been incorporated into the design and outcomes of the Project. Where relevant, references are provided to the EIS sections and/or specialist appendices where the issues are considered and addressed.

This report has been prepared in accordance with the requirements outlined in the Queensland Department of State Development, Infrastructure and Planning's (DSDIP) guideline *Preparing an Environmental Impact Statement: Guideline for Proponents* (2015).

As part of the assessment process, consultation was conducted with the local community, affected landowners and other relevant stakeholders, including interested and affected persons and advisory agencies. Consultation would continue through commencement of project operations and decommissioning of the Project.

Pembroke has commenced engagement with relevant stakeholders to:

- provide Project briefings;
- discuss key assessment considerations;
- discuss community and social impacts, including proposed accommodation and employment strategies;
- form land access agreements to commence baseline environmental surveys and install environmental monitoring equipment;
- describe the environmental assessment process; and
- present the environmental assessment and Project development schedules.

### A5.2 STAKEHOLDER IDENTIFICATION

A list of stakeholders to be consulted in regard to the Project was generated through the following:

- key government agencies;
- key referral bodies;
- identified affected landholders;
- through interested stakeholders;
- prior experience from previous project; and
- internal stakeholders.

Stakeholders consulted to date include:

- local landholders;
- local community members and groups, including drop in days in Moranbah, Nebo, Dysart and Middlemount;
- local businesses and service providers;
- social infrastructure providers;
- Isaac Regional Council;
- Native Title parties;
- Office of the Coordinator-General;
- Department of Environment and Science (DES) (formerly the Department of Environment and Heritage Protection [DEHP]);
- Department of Natural Resources, Mines and Energy (DNRME) (formerly the Department of Natural Resources and Mines [DNRM]);
- Commonwealth Department of Environment and Energy (DEE);
- Department of Transport and Main Roads (DTMR);
- Queensland Health;
- Queensland Police Service;
- Queensland Ambulance Service;
- Queensland Fire and Rescue Service;
- Department of Communities, Disability and Child Safety;
- Department of Education and Training;
- overlapping tenure holders;
- infrastructure service providers (including Aurizon, Energy Queensland, SunWater); and
- DBCT Management, including participation in its Capacity Forum.

### A5.3 CONSULTATION STRATEGY

Pembroke has sought to ensure that all identified stakeholders, including the Moranbah, Dysart, Middlemount, Nebo and Coppabella communities, are aware of the proposed Project and the EIS process through extensive community consultation.

The stakeholder engagement strategy informing the EIS was designed to attain meaningful participation and involvement that enabled stakeholders and the community to actively contribute to the development of new ideas and options as the Project is planned and developed.

### A5.4 COMMUNITY CONSULTATION

Pembroke has undertaken an extensive consultation programme for the EIS, including both general consultation as well as targeted consultation on specific issues such as social values and potential social impacts. The consultation activities undertaken are described in Table A5-1.

A range of consultation mechanisms have been proposed for implementation during the assessment and approvals process for the Project including, but not necessarily limited to, the following:

- community information sessions;
- recording of opportunistic stakeholder interactions including one-on-one meetings;
- local government (council) briefings;
- State Government department briefings;
- Commonwealth Government department briefings;
- letters, advertising and notifications;
- site tours;
- newsletters and factsheets;
- media releases;
- regular updates and maintenance of the Pembroke website; and
- publication of application and assessment materials on the Office of the Coordinator-General’s Coordinated Project website.

**Table A5-1  
Public Consultation Activities**

Timing	Meeting Attendees	Activity
29/11/2016	DEE	<b>Project briefing</b> Meeting to present the Project description and discuss the EPBC Act referrals.
19/04/2017	DEHP, DNRM, DEE, DTMR, DAF, Queensland Police, Office of the Coordinator-General	<b>Advisory agency briefing</b> Meeting to present the Project description and discuss the draft Terms of Reference.
11/07/2017	Nebo Residents*	<b>Community workshop</b> General community consultation on the project and potential social impacts. Key discussion points included: <ul style="list-style-type: none"> <li>• Impacts on emergency services.</li> <li>• Focus on local employment as a priority, with a preference for permanent workforce rather than labour-hire arrangements.</li> </ul>
11/07/2017	Moranbah Residents*	<b>Community workshop</b> General community consultation on the project and potential social impacts. Key discussion points included: <ul style="list-style-type: none"> <li>• Impacts on emergency services.</li> <li>• Focus on local employment as a priority, with a preference for permanent workforce rather than labour-hire arrangements.</li> <li>• Discussions regarding mental health impacts associated with FIFO worker arrangements.</li> </ul>

**Table A5-1 (Continued)**  
**Public Consultation Activities**

<b>Timing</b>	<b>Meeting Attendees</b>	<b>Activity</b>
12/07/2017	Middlemount Residents*	<p><b>Community workshop</b></p> <p>General community consultation on the project and potential social impacts.</p> <p>Key discussion points included:</p> <ul style="list-style-type: none"> <li>• Impacts on emergency services.</li> <li>• Focus on local employment as a priority, with a preference for permanent workforce rather than labour-hire arrangements.</li> </ul>
12/07/2017	Dysart Residents*	<p><b>Community workshop</b></p> <p>General community consultation on the project and potential social impacts.</p> <p>Key discussion points included:</p> <ul style="list-style-type: none"> <li>• Impacts on emergency services.</li> <li>• Focus on local employment as a priority, with a preference for permanent workforce rather than labour-hire arrangements.</li> <li>• Driver fatigue times, with concerns raised about the access points to the Project being located considerable distance from Dysart for the Olive Downs South domain.</li> </ul>
13/07/2017	Rio Tinto	<p><b>Project Update</b></p> <p>Project update, request to commence landowner compensation, possible data share.</p>
04/07/2017	Private Landholder	<p><b>MLA Compensation</b></p> <p>MLA consent/compensation discussions.</p>
13/07/2017	Isaac Regional Council	<p><b>Isaac Regional Council SIA Briefing</b></p> <p>Provided update on scope of SIA, baseline results and results of community workshops to date.</p> <p>Also included discussion on 2016 census data indicators.</p>
13/07/2017	Arrow Energy	<p><b>Consent Discussions</b></p> <p>JIMP meeting.</p>
31/07/2017	Private Landholder	<p><b>Consent Discussions</b></p> <p>Follow up meeting request to discuss consent, not available.</p>
31/07/2017	BHP BMA	<p><b>Project Introduction</b></p> <p>Project introduction.</p>
August 2017	Department of Education and Training	<p><b>Phone Interview</b></p> <p>Discussion about skill gaps and training initiatives.</p>
02/08/2017	Private Landholder	<p><b>Site access issues, MLA Compensation</b></p> <p>Request for meeting to explain mine plan, MLA and start compensation discussions.</p>
02/08/2017	Private Landholder	<p><b>Site access issues, MLA Compensation</b></p> <p>Request for meeting to explain mine plan, MLA and start compensation discussions.</p>
29/08/2017	Barada Bana Representatives	<p><b>Compensation Discussions</b></p> <p>Discussions on employment opportunities and review of their training centre.</p>
September 2017	Department of Communities, Disability and Child Safety	<p><b>Phone Interview</b></p>
18/09/2017	Private Landholder	<p><b>Consent Discussions</b></p> <p>Email requesting a meeting to discuss consent.</p>
22/09/2017	Arrow Energy	<p><b>Data sharing</b></p> <p>Ground Water model share data.</p>
27/09/2017	Private Landholder	<p><b>MLA Compensation</b></p> <p>Update on Peabody land purchase, MLA compensation discussions.</p>

**Table A5-1 (Continued)**  
**Public Consultation Activities**

<b>Timing</b>	<b>Meeting Attendees</b>	<b>Activity</b>
04/10/2017	Barada Bana Representatives	<b>Compensation Discussions</b> Discussions on employment opportunities, affected lands and Cultural Heritage.
10/10/2017	Private Landholder	<b>Consent Discussions</b> Email requesting a meeting to discuss consent.
17/10/2017	DES (Emerald)	<b>Project Update</b> Project update, discussion about baseline studies, general questions about the EA process.
20/10/2017	Rio Tinto	<b>Request a Meeting</b> Request to commence landowner compensation discussions and land access.
25/10/2017	Rio Tinto	<b>Request a Meeting</b> Request to commence landowner compensation discussions and land access.
07/11/2017	Private Landholder	<b>Consent Discussions</b> Email requesting a meeting to discuss consent.
12/11/2017	Jellinbah Group	<b>Environmental Data</b> Request to share data.
24/11/2017	BHP BMA	<b>Consent Discussions</b> Consent for SPMLA for Rail corridor.
06/12/2017	BHP BMA	<b>Consent Discussions</b> Consent for SPMLA for Rail corridor.
06/12/2017	Barada Bana Representatives	<b>Compensation Discussions</b> Discussions on employment opportunities, affected lands and Cultural Heritage.
12/02/2018	Waloon Coal	<b>Consent Discussions</b> Consent for SPMLA for Rail corridor.
18/12/2017	Private Landholder	<b>Consent Discussions</b> Letter requesting a meeting to discuss consent.
18/12/2017	Private Landholder	<b>Consent Discussions</b> Letter requesting a meeting to discuss consent.
19/12/2017	Barada Bana Representatives	<b>Compensation Discussions</b> Revised compensation package discussions.
08/01/2018	Rio Tinto	<b>Request a Meeting</b> Request to commence landowner compensation discussions and land access.
23/01/2018	Private Landholder	<b>Consent Discussions</b> Responded to our letter requesting a meeting to discuss consent, not available.
29/01/2018	Isaac Regional Council	<b>Isaac Regional Council Briefing</b> Project update, requests for access to council controlled assets.
29/01/2018	Private Landholder	<b>MLA Compensation</b> Update on Peabody land purchase, RE: MLA compensation discussions.
08/02/2018	Arrow Energy	<b>Consent Discussions</b> Joint development agreement discussions.
12/02/2018	Waloon Coal	<b>Consent Discussions</b> Consent for SPMLA for Rail corridor.

**Table A5-1 (Continued)**  
**Public Consultation Activities**

<b>Timing</b>	<b>Meeting Attendees</b>	<b>Activity</b>
12/02/2018	Rio Tinto	<b>Request a Meeting</b> Will set up a meeting to commence landowner compensation discussions and land access.
13/02/2018	Private Landholder	<b>Consent Discussions</b> Email requesting a meeting to discuss consent.
16/02/2018	Private Landholder	<b>Consent Discussions</b> Email requesting a meeting to discuss consent.
23/02/2018	Private Landholder	<b>Consent Discussions</b> Email cancelling meeting to discuss consent.
23/02/2018	BHP BMA	<b>Consent Discussions</b> Consent for SPMLA for Rail corridor.
26/02/2018	Barada Bana Representatives	<b>Compensation Discussions</b> Revised counter offer for compensation package discussions.
26/02/2018	DES, DNRME, DEE and Office of the Coordinator-General	<b>Groundwater Assessment and Ecology Assessment meeting</b> Meeting to present the findings from the draft Groundwater and Ecology Assessments and answer questions.
12/03/2018	Rio Tinto	<b>Request a Meeting</b> Request to commence landowner compensation discussions and land access.
15/03/2018	Private Landholder	<b>Consent Discussions</b> Follow up meeting request to discuss consent.
11/04/2018	DES and Office of the Coordinator-General	<b>Flood Assessment, Final Landform and Post-mining Land Use meeting</b> Meeting to present the findings of the draft Flood Assessment, proposed final landform and post-mining land use and answer questions.
13/04/2018	Private Landholder	<b>MLA Compensation</b> Update on Peabody land purchase, MLA compensation discussions.
13/04/2018	Office of the Deputy Premier, the Hon Jacklyn Trad MP	<b>Financial Provisioning Bill</b> Meeting request with Minister about adverse project affects of the FP Bill.
19/04/2018	Resources Investment Commissioner	<b>Financial Provisioning Bill</b> Meeting request with Minister about adverse Project effects of the MERFP Bill.
19/04/2018	Office of the Minister for State Development, Infrastructure and Planning, the Hon Cameron Dick MP	<b>Financial Provisioning Bill</b> Meeting request with Minister about adverse Project effects of the MERFP Bill.
26/04/2018	Coordinator-General	<b>Financial Provisioning Bill</b> Meeting request with Coordinator-General about adverse Project effects of the MERFP Bill.
27/04/2018	Office of the Minister for Environment and the Great Barrier Reef, the Hon Leeanne Enoch	<b>Financial Provisioning Bill</b> Meeting request with Minister about adverse Project effects of the MERFP Bill.
27/04/2018	Department of Transport and Main Roads and Office of the Coordinator-General	<b>Road Transport Assessment briefing</b> Meeting to present the findings of the draft Road Transport Assessment and answer questions.
13/06/2018	Barada Barna and Isaac Regional Council	<b>Indigenous Land Use Agreement signing ceremony</b> Ceremony to acknowledge the signing of the Indigenous Land Use Agreement.

**Table A5-1 (Continued)  
Public Consultation Activities**

<b>Timing</b>	<b>Meeting Attendees</b>	<b>Activity</b>
15/06/2018	Isaac Regional Council and Office of Coordinator-General	<b>Social Impact Assessment presentation</b> Meeting to present the findings of the draft Social Impact Assessment and answer questions.
18/06/2018	DES, DNRME and Office of Coordinator-General	<b>Surface Water Assessment presentation</b> Meeting to present the findings of the draft Surface Water Assessment and answer questions.

\* Community workshops included attendees from Queensland Health, Police, Ambulance, and Fire and Emergency Services, Social and health infrastructure providers, and local community members and businesses.

Pembroke has developed a stakeholder engagement strategy for the Project. The stakeholder engagement strategy has been continued to be implemented during the development and lodgement of this application and will continue to be implemented:

- during preparation and lodgement of the EIS; and
- post EIS lodgement, exhibition and supplementary EIS development, lodgement and exhibition prior to determination.

Implementation of the stakeholder engagement strategy would include engagement and opportunity for consultation with all affected and interested persons, and any other relevant stakeholders identified during its implementation.

#### **A5.5 COMMUNITY AND STAKEHOLDER COMMUNICATION PROTOCOLS**

Peabody will provide and promote an Olive Downs Project Community Contact number for the purpose of receiving complaints and enquiries from landholders and community members in relation to Project activities.

The response procedure for community complaints will include:

- contacting complainants within two hours to acknowledge the complaint and advise on the investigations which will take place;
- undertaking investigations into the likely cause of the complaint, and providing an update to the complainant within 24 hours;
- assessing and implementing additional control measures if required;
- contacting the complainant to advise of the measures which were or will be undertaken, and seeking the complainant's feedback on this response;

- accurate recording of all details regarding complaints in a Complaints Register, including:
  - the date and time of the complaint;
  - the method by which the complaint was made;
  - any personal details of the complainant which were provided by the complainant or, if no details were provided, a note to that effect;
  - the nature of the complaint;
  - the action taken by Pembroke in relation to the complaint, including any follow-up contact with the complainant; and
  - if no action was taken, the reasons why no action was taken.
- monitoring and assessing the effectiveness of the additional controls.

#### **A5.6 KEY STAKEHOLDER ISSUES IDENTIFIED**

Section 3.4 of the SIA (Appendix H) includes a summary of the key issues identified by the stakeholders during the consultation process.

Potential impacts of the Project on social values are included in the SIA (Appendix H), including proposed mitigation/management measures and actions.

##### ***Consideration of Key Issues Raised***

The findings from the consultation undertaken to date have been used to refine future consultation methods and to assist in refining the consultation approach going forward.

Further, consultation findings were also used to inform the SIA and assist in determining the sensitivity of intrinsic social values with the community. Through responses provided by community members and stakeholders to questions posed by the SIA consultation team, the sensitivity of respective social values was ascertained.



In accordance with the Queensland Government *Social Impact Assessment Guideline* (SDMIP, 2018), the SIA includes a Social Impact Management Plan including proposed mitigation and management measures for the following key components:

- Community and stakeholder engagement: Strategies to build on Pembroke's current community and stakeholder engagement processes to facilitate the establishment of a working partnership with the communities in which it operates.
- Workforce management: Strategies for local and equal opportunity employment recruitment and identifies important partnerships, such as with Skills Queensland, to address skills gaps and training requirements.
- Housing and accommodation: Strategies to meet the accommodation requirements of the Project.
- Local business and industry: Strategies to inform local business of the goods and service provision opportunities and raise awareness of Pembroke's compliance requirements of business to secure contracts.
- Health and community wellbeing: Strategies to minimise existing and potential impacts upon residents of the Isaac Regional Council LGA.

## A5.7 ONGOING CONSULTATION

Ongoing engagement and regular communication is central to understanding and managing community expectations and working towards a common vision of mutual benefit for the community and the mining operation.

### ***EIS Public Exhibition***

The next stage of formal consultation will occur once the EIS is placed on public exhibition for public review and comment.

As described in Section 1.3 of the EIS, Pembroke invites submissions from the general public, and will make a copy of the EIS available on their website (e.g. [www.pembrokeresources.com.au](http://www.pembrokeresources.com.au)). Copies of the EIS will also be available for inspection at several public locations. Pembroke will consider and respond to each submission received.

### ***Further Consultation***

Regular engagement with stakeholders, accompanied by data collection and review/ cross-checking of performance indicators within the timeframes detailed in the SIA Management Plans, will inform assessment of progress and effectiveness of actions and commitments to date.

Reports on performance and outcomes will be generated for each Management Plan by the responsible party/parties. They will collaborate with identified stakeholders to compile all necessary information into a predetermined reporting format.

Each Management Plan will detail milestones and outcomes achieved to date, recommendations for improving performance and why specific actions were not carried out. Relevant information from these reports will inform the company's Annual Report, and the reports will also be made available for external reviews or auditing that may take place prior to mine closure.

Pembroke also encourages direct contact between the local community and the Project team as described in Section 1.1 of the EIS.

## A5.8 REFERENCES

Department of State Development, Infrastructure and Planning (2015) *Preparing an environmental impact statement: Guideline for proponents*. August 2015. Prepared for the Coordinator General.